

## Call for Acting deputy of the Head of TIS (Train Information System) and TPM (Train Performance Management)

RailNetEurope (RNE) is an association of European Infrastructure Managers (IMs) and Allocation Bodies (AB) with the common goal of facilitating international traffic on the European rail infrastructure and increasing the efficiency of the IM's/AB's processes. A key element for facilitating access to the European rail network is a harmonised timetabling process for international train path requests. Today RNE counts 34 Full Members from 25 different countries and 10 Associate Members (the Rail Freight Corridors). It is RNE's role to continuously improve and further develop this process.

To support rail operations RNE operates several IT applications such as the Train Information System, Park or Run and reporting tools for train performance management. In this context RNE is looking for an IT Manager who shall act as deputy of the Head of TIS to support the development of an IT infrastructure, to facilitate the implementation of harmonised rail operation systems at European level. Please find more information regarding RNE and the RNE IT systems under [www.rne.eu](http://www.rne.eu) and [tis.rne.eu](http://tis.rne.eu).

**Interested candidates are kindly asked to contact the RNE CIO Harald Reisinger ([harald.reisinger@rne.eu](mailto:harald.reisinger@rne.eu)).**

**Candidates should ideally be available from January 2019 (later start is possible).**

### Responsibilities

- » Acting as deputy of the Train Information System (TIS) General Manager
- » Assisting in developments of the Train Information System (TIS) and other systems relevant to traffic management
- » Taking over full responsibility for the Train Information System (TIS) within 24 months
- » Assisting in the operation and maintenance of TIS, including interfaces
- » Acquiring and maintaining basic knowledge of the TAF TSI Framework and related message catalogue for operation
- » Supporting, and later chairing, the TAF TSI Experts Working Group Operation
- » Acquiring and maintaining basic knowledge of the Estimated Time of Arrival (ETA) topic
- » Reporting TIS/TPM-related activities to the Managing Board member in charge, the CIO, the RNE Managing Board (MB) and General Assembly (GA)
- » Monitoring defined SLAs (generating statistics related to helpdesk activities)
- » Organizing trainings for users of RNE TIS-related applications throughout Europe

- » Developing RNE's IT tools and systems (specification of needs, change management, release management)
- » Acting as deputy for the TIS TB (Technical Board) and TIS CCB (Change Control Board)
- » Representing RNE and providing support for international IT development projects at European level
- » Defining SLAs with the customers (IM CIO, business people, ..)

### **Qualification & skills**

- » Extensive project management experience
- » Working experience in international rail traffic management (structure and processes) (appreciated)
- » Knowledge of rail traffic management tools (appreciated)
- » Knowledge of TAF and TAP TSI (appreciated)
- » Experience in leading development projects
- » Excellent communication and support skills with the ability to work well in a team environment
- » Good knowledge in IT architecture
- » Good knowledge in SW development assessment
- » Good knowledge of Microsoft products (Windows 10, Office)
- » Very good knowledge in data exchange technology (Web Services and XML)
- » Knowledge of relational database
- » Good knowledge of IT support processes and procedures (e.g. ITIL)
- » Very good English language skills at negotiation level (B2)
- » Ability to work in an international context
- » Willingness to occasionally undertake international business trips
- » Well-organised, precise, ability to work in a fast-paced change environment
- » Proactive and persevering
- » Used to working under time pressure

Tasks may change depending on the objectives and the organisation of the association as decided by the RNE General Assembly.